

**Key:****CTC** = Chard Town Council (01460 239567)**SSDC** = South Somerset District Council (01935 462462)**SCC** = Somerset County Council (0300 123 2224)

<b>ABANDONED VEHICLES</b>	<b>SSDC</b>	Should be reported to SSDC, an inspection of the abandoned vehicle will then be carried out and further action will be taken from there.
<b>ALLOTMENTS</b>	<b>CTC</b>  <b>SSDC</b>	Have an allotment site at Chardstock Lane, Chard. Any complaints or enquires should be reported to CTC.  Are only responsible for 4 allotment sites, all others are the responsibility of the town or parish councils. The 4 sites are Bondfield Way, Chard/Bakersfield, Winsham/Chardlittle Sammons, Chilthorne Domer/Lakefields, West Coker.
<b>ASBESTOS REMOVAL</b>	<b>SSDC</b>	Asbestos should be treated as hazardous waste and needs to be handled carefully. If you wish to dispose of industrial or commercial asbestos then contact SSDC on 01935 462462.
<b>BLUE BADGES</b>	<b>SCC</b>	Apply online at <a href="https://www.somerset.gov.uk/roads-and-transport/blue-badges/">https://www.somerset.gov.uk/roads-and-transport/blue-badges/</a>
<b>BONFIRES: Commercial</b>	<b>SSDC</b>	Telephone: 01935 462462
<b>BONFIRES: Domestic</b>	<b>SSDC</b>	If smoke from a bonfire causes a nuisance to others SSDC can serve an Abatement Notice requiring the nuisance to stop.
<b>BUS PASSES</b>	<b>SCC</b>	All bus passes must be purchased and applied for from SCC. The application for a bus pass can be downloaded from the SCC website.
<b>CAR PARKS</b>	<b>SSDC</b>	SSDC are responsible for the Car Parks in and around Chard.  See their website for list of times and prices.
<b>CEMETERY</b>	<b>CTC</b>	Maintenance of the cemetery grounds is carried out by CTC Amenities team and all administration is done at the Guildhall offices.
<b>COMMERICAL WASTE</b>	<b>Suez (contractors of Somerset Waste Partnership)</b>	Commercial waste from businesses can be collected from the contractor Suez. To discuss collection contact them on the website at; <a href="http://www.suez.co.uk">www.suez.co.uk</a> .

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<b>COUNCIL TAX</b>	<b>SSDC</b>	Can be paid over the phone or online with a debit card/standing order. <u>Telephone:</u> 01935 462462 <u>Website:</u> <a href="http://www.southsomerset.gov.uk">www.southsomerset.gov.uk</a>
<b>DEAD ANIMALS</b>	<b>SSDC</b>  <b>SCC (Highways)</b>	Report online at <a href="http://www.southsomerset.gov.uk">www.southsomerset.gov.uk</a>  Highways should be called for carcasses that are likely to cause danger, i.e. in the road.
<b>DOG FOULING</b>	<b>CTC</b>  <b>SSDC</b>	Play parks- Upper Henson, Lower Henson, Jocelyn, Ashcroft, Halcombe and Town Council open spaces at Bonds Meadow and Stringfellow Park.  Play parks- Snowdon, Thorndon, Redstart and footpaths in Chard
<b>FLOODING</b>	<b>SCC</b>	<u>Roads-</u> Report online at <a href="http://www.somerset.gov.uk">www.somerset.gov.uk</a>  <u>Sewers and burst water mains-</u> Contact Wessex Water on 0345 600 4600
<b>FLY POSTING</b>	<b>SSDC</b>	To be reported to SSDC.
<b>FLY TIPPING</b>	<b>SSDC</b>  <b>CTC</b>	Responsible for clearing up and collecting fly-tip on land not owned by Chard Town Council.  When a fly-tip is reported we will investigate and look for evidence of who is responsible for the fly-tipping for possible prosecution.  Responsible for clearing up and collecting fly-tip on owned land (parks and open spaces)
<b>GRAFFITI</b>	<b>SSDC</b>	Responsible for removing graffiti from public buildings, subways and public areas. Offensive graffiti can be cleaned off highway signs at the request of the Police or Community Safety Co-ordinator. They aim to remove offensive graffiti the same day it is reported.

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<b>GRASS CUTTING</b>	<b>CTC</b>  <b>SSDC</b>	The grass cutting for the Council's parks, open spaces and cemetery is done by CTC.  Grass verges and other areas of grass in Chard are cut by SSDC or Abri Housing Association.
<b>GREEN WASTE COLLECTION</b>	<b>SSDC</b>	All households across South Somerset are able to have their garden waste collection if they wish.
<b>HAZARDOUS WASTE</b>	<b>Somerset Waste Partnership</b>	Hazardous waste such as paints, batteries, oils, television sets and asbestos must be disposed of at properly managed waste facilities. Find out where you can dispose your waste locally by visiting <a href="http://www.somersetwastepartnership.gov.uk">www.somersetwastepartnership.gov.uk</a>
<b>HEDGES</b>	<b>SSDC-On own land</b> <b>CTC-On own land</b> <b>SCC-All rights of way and road hedges</b>	Hedges are cut after bird nesting season which is usually July. The quicker growing hedges or those which are next to a footpath also receive a winter cut.
<b>HORTICULTURE</b>	<b>CTC</b>	The flowers and shrubs on CTC owned land are planted and maintained by the Amenities team at CTC.
<b>PEST CONTROL</b>	<b>SSDC</b>	SSDC deal with pests on both domestic and commercial premises.
<b>PLANNING PERMISSION</b>	<b>SSDC</b>	All applications for planning permission must be sent to SSDC.
<b>PUBLIC CONVENIENCES</b>	<b>SSDC (contractors)</b>	Chard's public conveniences are cleaned daily by contractors, Glen Cleaning. Inside of office hours reports of vandalism or cleanliness should be made to SSDC, out of hours reports should be made to Glen Cleaning directly on 07788720276
<b>RADAR KEY</b>	<b>SSDC</b>	Contact to replace lost key or buy a new one.
<b>RECYCLING</b>	<b>Somerset Waste Partnership</b>  <b>SSDC</b>	Responsible for the Recycling Centre.  From the kerb side, recycling pick up is available to every household in the

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		district. Missed collections can be reported to SSDC.
<b>ROAD DRAINS</b>	<b>SCC-Highways</b>	To report overflowing or damaged drains contact SCC.
<b>STREET CLEANING</b>	<b>SSDC</b>	Responsible for the street cleaning in Chard.
<b>STREET LIGHTS</b>	<b>SCC</b>  <b>SSDC</b>	<p>SCC are responsible for the maintenance of street lights on all adopted highways. An adopted highway is a road, footpath or bridleway that is maintained at public expense, usually by the Highway Authority.</p> <p>District councils have responsibility for street lights on un-adopted highways for example, car parks, parks and amenity areas. If the street light falls into this category please contact SSDC.</p> <p>For out of hours emergency issues relating to street lighting telephone 07920 138778.</p>
<b>TREE PERSERVATION ORDERS</b>	<b>SSDC</b>	Any queries relating to tree preservation orders must go through SSDC.
<b>VIEWING PLANNING APPLICATIONS</b>	<b>CTC</b>  <b>SSDC</b>	<p>Once an item appears on our agenda we will have plans at the Guildhall for people to view. They cannot take away these plans but photocopies can be made.</p> <p>Plans can also be found on the SSDC website.</p>
<b>WASTE INCLUDING CLINICAL</b>	<b>SSDC</b>	Responsible for waste collection (kerbside recycling, emptying of household wheelie bins, collection of clinical waste, collection of black bags etc.)