

Key:**CTC** = Chard Town Council (01460 239567)**SSDC** = South Somerset District Council (01935 462462)**SCC** = Somerset County Council (0300 123 2224)

ABANDONED VEHICLES	SSDC	Should be reported to SSDC, an inspection of the abandoned vehicle will then be carried out and further action will be taken from there.
ALLOTMENTS	CTC SSDC	Have an allotment site at Chardstock Lane, Chard. Any complaints or enquires should be reported to CTC. Are only responsible for 4 allotment sites, all others are the responsibility of the town or parish councils. The 4 sites are Bondfield Way, Chard/Bakersfield, Winsham/Chardlittle Sammons, Chilthorne Domer/Lakefields, West Coker.
ASBESTOS REMOVAL	SSDC	Asbestos should be treated as hazardous waste and needs to be handled carefully. If you wish to dispose of industrial or commercial asbestos then contact SSDC on 01935 462462.
BLUE BADGES	SCC	Apply online at https://www.somerset.gov.uk/roads-and-transport/blue-badges/
BONFIRES: Commercial	SSDC	Telephone: 01935 462462
BONFIRES: Domestic	SSDC	If smoke from a bonfire causes a nuisance to others SSDC can serve an Abatement Notice requiring the nuisance to stop.
BUS PASSES	SCC	All bus passes must be purchased and applied for from SCC. The application for a bus pass can be downloaded from the SCC website.
CAR PARKS	SSDC	SSDC are responsible for the Car Parks in and around Chard. See their website for list of times and prices.
CEMETERY	CTC	Maintenance of the cemetery grounds is carried out by CTC Amenities team and all administration is done at the Guildhall offices.
COMMERICAL WASTE	Suez (contractors of Somerset Waste Partnership)	Commercial waste from businesses can be collected from the contractor Suez. To discuss collection contact them on the website at; www.suez.co.uk .

Key:**CTC** = Chard Town Council (01460 239567)**SSDC** = South Somerset District Council (01935 462462)**SCC** = Somerset County Council (0300 123 2224)

COUNCIL TAX	SSDC	Can be paid over the phone or online with a debit card/standing order. <u>Telephone:</u> 01935 462462 <u>Website:</u> www.southsomerset.gov.uk
DEAD ANIMALS	SSDC SCC (Highways)	Report online at www.southsomerset.gov.uk Highways should be called for carcasses that are likely to cause danger, i.e. in the road.
DOG FOULING	CTC SSDC	Play parks- Upper Henson, Lower Henson, Jocelyn, Ashcroft, Halcombe and Town Council open spaces at Bonds Meadow and Stringfellow Park. Play parks- Snowdon, Thorndon, Redstart and footpaths in Chard
FLOODING	SCC	<u>Roads-</u> Report online at www.somerset.gov.uk <u>Sewers and burst water mains-</u> Contact Wessex Water on 0345 600 4600
FLY POSTING	SSDC	To be reported to SSDC.
FLY TIPPING	SSDC	Responsible for clearing up and collecting fly-tipped on to public maintained land outside of Chard. When a fly-tip is reported we will investigate and look for evidence of who is responsible for the fly-tipping for possible prosecution.
GRAFFITI	SSDC	Responsible for removing graffiti from public buildings, subways and public areas. Offensive graffiti can be cleaned off highway signs at the request of the Police or Community Safety Co-ordinator. They aim to remove offensive graffiti the same day it is reported.

Key:**CTC** = Chard Town Council (01460 239567)**SSDC** = South Somerset District Council (01935 462462)**SCC** = Somerset County Council (0300 123 2224)

GRASS CUTTING	CTC SSDC	The grass cutting for the Council's parks, open spaces and cemetery is done by CTC. Grass verges and other areas of grass in Chard are cut by SSDC or Abri Housing Association.
GREEN WASTE COLLECTION	SSDC	All households across South Somerset are able to have their garden waste collection if they wish.
HAZARDOUS WASTE	Somerset Waste Partnership	Hazardous waste such as paints, batteries, oils, television sets and asbestos must be disposed of at properly managed waste facilities. Find out where you can dispose your waste locally by visiting www.somersetwastepartnership.gov.uk
HEDGES	SSDC-On own land CTC-On own land SCC-All rights of way and road hedges	Hedges are cut after bird nesting season which is usually July. The quicker growing hedges or those which are next to a footpath also receive a winter cut.
HORTICULTURE	CTC	The flowers and shrubs on CTC owned land are planted and maintained by the Amenities team at CTC.
PEST CONTROL	SSDC	SSDC deal with pests on both domestic and commercial premises.
PLANNING PERMISSION	SSDC	All applications for planning permission must be sent to SSDC.
PUBLIC CONVENIENCES	SSDC (contractors)	Chard's public conveniences are cleaned daily by contractors, Glen Cleaning. Inside of office hours reports of vandalism or cleanliness should be made to SSDC, out of hours reports should be made to Glen Cleaning directly on 07788720276
RADAR KEY	SSDC	Contact to replace lost key or buy a new one.
RECYCLING	Somerset Waste Partnership SSDC	Responsible for the Recycling Centre. From the kerb side, recycling pick up is available to every household in the

Key:**CTC** = Chard Town Council (01460 239567)**SSDC** = South Somerset District Council (01935 462462)**SCC** = Somerset County Council (0300 123 2224)

		district. Missed collections can be reported to SSDC.
ROAD DRAINS	SCC-Highways	To report overflowing or damaged drains contact SCC.
STREET CLEANING	SSDC	Responsible for the street cleaning in Chard.
STREET LIGHTS	SCC SSDC	<p>SCC are responsible for the maintenance of street lights on all adopted highways. An adopted highway is a road, footpath or bridleway that is maintained at public expense, usually by the Highway Authority.</p> <p>District councils have responsibility for street lights on un-adopted highways for example, car parks, parks and amenity areas. If the street light falls into this category please contact SSDC.</p> <p>For out of hours emergency issues relating to street lighting telephone 07920 138778.</p>
TREE PERSERVATION ORDERS	SSDC	Any queries relating to tree preservation orders must go through SSDC.
VIEWING PLANNING APPLICATIONS	CTC SSDC	<p>Once an item appears on our agenda we will have plans at the Guildhall for people to view. They cannot take away these plans but photocopies can be made.</p> <p>Plans can also be found on the SSDC website.</p>
WASTE INCLUDING CLINICAL	SSDC	Responsible for waste collection (kerbside recycling, emptying of household wheelie bins, collection of clinical waste, collection of black bags etc.)